PowerProtect®　　PowerProtect® EV Care

CUSTOMER AGREEMENT CANCELLATION REQUEST

Cancellation requests must be submitted by the Customer through the Selling Dealer, or directly to the Program Administrator. Cancellation requests will be processed within 5-10 business days and sent to the Selling Dealer for completion. Please allow additional time for the Selling Dealer to process any additional paperwork. All refunds will be issued through the Selling Dealer. The Dealer will send the refund to the lending institution of record, if there is an active lease or loan. If proof of loan pay-off or trade is provided, then the customer will receive the refund.

Customer Information

Name　Phone Number　E-mail

Street Address　City　State　ZIP

☐ Check here if Customer's address or telephone number has changed from the Customer information listed on the applicable product Agreement

Dealer Information

Name　Dealer Number

Street Address　City　State　ZIP

Phone Number　E-mail　☐ Check here if not the Selling Dealer

Vehicle Information

VIN (Required)　Year　Make　Model　Purchase Mileage/Current Mileage (Required)

Lienholder　Agreement/Addendum Purchase Date　Date Vehicle Traded/Paid-Off/Repossessed

Which Product(s) Are You Requesting To Be Cancelled? (Check all that apply)

Contract Number(s) (if available)

- ☐ Vehicle Service Protection
- ☐ Vehicle Service Protection Original Owner
- ☐ Certified Pre-Owned (CPO) Wrap
- ☐ Vehicle Service Protection Livery Coverage
- ☐ Wear Protection (with or without Rotor)
- ☐ Pre-Paid Maintenance
- ☐ Lease-End Protection
- ☐ GAP/GAP Plus
- ☐ Multi-Coverage Protection* (with or without Cosmetic)
- ☐ Tire & Wheel Protection (with or without Cosmetic)
- ☐ Dent Protection
- ☐ Windshield Protection
- ☐ Key Protection

* If you purchased a Multi-Coverage Protection package, a request for the cancellation of one product will result in the cancellation of all products purchased.

Reason For Cancellation (Check Only One) **Additional supporting documentation may be required.**

Dealer (For all Dealer-requested cancellations dealer signature must be provided):

- ☐ Duplicate VIN[1]
- ☐ Duplicate Submission
- ☐ Incorrect VIN[1]
- ☐ Dealer Issued in Error/Unwind

Customer (For all Customer-requested cancellations customer signature must be provided):

- ☐ Customer Does Not Want the Product
- ☐ Trade/Sold Date:[2] ____________________
- ☐ Total Loss Date:[2] __________________
- ☐ Early Pay-Off/Termination Date:[2] _________
- ☐ Repossession Date:[2] _________________

1 Signed buyer's order for correct vehicle required.
2 Documentation must be provided if cancellation form is submitted 30 days after the event.

Financial Institution Information (including promotional financing)

If there is an active lease or loan, customer must complete this section. All cancellation refunds with an active lease or loan are due to the lienholder.

Name　Account Number

Street Address　City　State　ZIP

Cancellation Requested By Dealer:

Dealer Printed Name　Title　Dealer Authorized Signature　Date

Cancellation Requested By Customer:

Customer First Name　Last Name　Customer Signature　Date

Cancellation Policy

If the Customer's retail installment sale contract is paid in full, provide a copy of the discharge of Lien and check the loan Early Pay-Off box. Otherwise, the Administrator will issue the refund and check to the Lienholder/Financial Institution of record, as determined by the Administrator. If the cancellation of the Agreement occurs as a result of a default under the finance agreement or the repossession of the covered vehicle, any refund due may be paid directly to the Lienholder. State-specific cancellation rules may apply. **Please see the applicable Agreement for specific cancellations rules, including state-specific cancellation rules.**

Send This Form And All Supporting Documents To:

Phone: 1-833-731-2896
Email Address: cancellations@PowerProtectExtendedServices.com
Mailing Address: Power Protect Extended Services Administrator, Two Concourse Parkway, Suite 500, Atlanta, GA 30328