PowerProtect®

PowerProtect® EV Care

CUSTOMER AGREEMENT CANCELLATION REQUEST

Cancellation requests must be submitted by the Customer through the Selling Dealer or directly to the Program Administrator. Cancellation requests will be processed within 5-10 business days and sent to the Selling Dealer for completion. Please allow additional time for the Selling Dealer to process any additional paperwork. All refunds will be issued through the Selling Dealer. If there is an active lease or retail installment sales contract, the Selling Dealer will send the refund to the financial institution of record. If proof of pay-off or trade is provided, then the Customer will receive the refund.

Customer Information

Name | Phone Number | E-mail

Street Address | City | State | ZIP

☐ Check here if Customer's address or telephone number has changed from the Customer information listed on the applicable product Agreement

Dealer Information

Name | Dealer Number

Street Address | City | State | ZIP

Phone Number | E-mail

☐ Check here if not the Selling Dealer

Vehicle Information

VIN (Required) | Year | Make | Model | Purchase Mileage/Current Mileage (Required)

Financial Institution | Agreement/Addendum Purchase Date | Date Vehicle Traded/Paid-Off/Repossessed

Which Product(s) Are You Requesting To Be Cancelled? (Check all that apply)

Contract Number(s) (if available)

- ☐ Vehicle Service Protection
- ☐ Certified Pre-Owned (CPO) Wrap
- ☐ High Mileage Vehicle Service Protection
- ☐ Wear Protection (with or without Rotors)
- ☐ Pre-Paid Maintenance
- ☐ Lease-End Protection
- ☐ GAP/GAP Plus
- ☐ Multi-Coverage Protection* (with or without Cosmetic)
- ☐ Tire & Wheel Protection (with or without Cosmetic)
- ☐ Dent Protection
- ☐ Windshield Protection
- ☐ Key Protection

* If you purchased a Multi-Coverage Protection package, a request for the cancellation of one product will result in the cancellation of all products purchased.

Reason For Cancellation (Check Only One) Additional supporting documentation may be required.

Dealer (For all Dealer-requested cancellations dealer signature must be provided):

- ☐ Duplicate VIN[1]
- ☐ Incorrect VIN[1]
- ☐ Duplicate Submission
- ☐ Dealer Issued in Error/Unwind

Customer (For all Customer-requested cancellations customer signature must be provided):

- ☐ Customer Does Not Want the Product
- ☐ Trade/Sold Date:[2] _____
- ☐ Total Loss Date:[2] _____
- ☐ Early Pay-Off/Termination Date:[2] _____

1 Signed buyer's order for correct vehicle required.

2 Documentation must be provided if cancellation form is submitted 30 days after the event.

Financial Institution Information (including promotional financing)

If there is an active lease or retail installment sales contract, this section must be completed. All cancellation refunds with an active lease or retail installment sales contract are due to the lessor or lienholder.

Name | Account Number

Street Address | City | State | ZIP

Cancellation Requested By Dealer:

Dealer Printed Name | Title | Dealer Authorized Signature | Effective Date

Cancellation Requested By Customer:

Customer First Name | Last Name | Customer Signature | Effective Date

Cancellation Policy

If the Customer's lease or retail installment sales contract is paid in full, provide a copy of the lien release or lease termination and check the early pay-off/termination date box. Otherwise, the Administrator will issue the refund and check to the Financial Institution of record, as determined by the Administrator. If the cancellation of the Agreement occurs as a result of a default under the finance agreement or the repossession of the covered vehicle, any refund due may be paid directly to the lessor or lienholder. State-specific cancellation rules may apply. **Please see the applicable consumer Agreement for specific cancellations rules.**

Send This Form and all Supporting Documents to:

Phone: 1-900-689-00047
Email Address: cancellations@power-protect.com
Mailing Address: Power Protect Administrator, Two Concourse Parkway, Suite 500, Atlanta, GA 30328